

Providers and CFCs Q and A for November 2009

Question:

Is there a limit on the dollar amount per page that can be submitted in a claim?

Answer:

There is no limit of dollar amount per page that can be submitted.

Rather, providers MUST bill only for the actual time spent for each individual interpreter or translator report instead of just billing for the entire authorized minutes.

Question:

Must the provider submit a copy of the interpreter or translator report along with the claim?

Answer:

Yes, a copy of the interpreter or translator report must be submitted along with translation billing to verify the number of minutes billed.

Also, providers MUST bill each individual category of service for interpreter or translator services on a separate claim instead of billing two or three category of service within one claim.

Question: Who's responsibility is it to get waivers at annuals so there is no interruption in services/payment?

Answer: In order to avoid a gap in waiver coverage, waivers must be approved prior to the start date of the new IFSP period. This can be accomplished by submitting a benefit verification request one month (20 business days) prior to the end date of the existing IFSP. This allows the CBO time to complete the benefit verification request and for the Service Coordinator to apply for the waivers. This also allows time for the waivers to be approved prior to the IFSP meeting. It is the Service Coordinators responsibility to apply for waivers when they are needed.

It is the responsibility of the provider to verify that the waiver has been issued for the new IFSP. The provider should have the waiver in hand as well as any current authorizations prior to providing services.